



OVERVIEW

Application Hosting and Performance Management

Six Degrees is a leading hosting and managed services provider to the UK mid-market. The company specialises in delivering application performance management, monitoring, reporting and security, deployed on hybrid public/private cloud platforms of innovation. Everything Six Degrees does is underpinned by its own data centres, network connectivity and voice switching infrastructure.



Business-critical application uptime, guaranteed

Six Degrees delivers private cloud hosting, managed services and support for the SQL-based business-critical ERP, CRM and finance applications used by mid-market organisations.

These organisations trust Six Degrees to guarantee the uptime – and maximise the performance - of their mission-critical applications, upon which their reputations, revenues and profits depend. We monitor and measure application performance alongside the user experience 24x7, all while guaranteeing uptime as high as >99.95%.

Critically, we guarantee *application uptime* (not just operating system availability) and provide our comprehensive risk management services as part of our standard, SLA-bound private cloud solution. Furthermore, the solution is supported by the highest levels of personal, responsive service.



Six Degrees' private cloud offerings are a total solution that, if you choose, include:

- Provision and expert support of the infrastructure and technology platforms/software required to run business-critical applications
- Comprehensive Risk Management Services, including 24x7 application transaction monitoring
- Proactive communication with the client's application implementation specialists to maintain optimised application performance.

Speak to our experts today on +44 (0)20 7858 4935 or cloud@6dg.co.uk or visit www.6dg.co.uk

Hosting for business-critical SQL-based applications

All of our application hosting services are built on one assumption: Cloud infrastructure exists to create the optimum platform to deliver guaranteed application uptime and maximised application performance for your users, your wider business and your customers.

Business and IT leaders want the application up and running, performing at its best and processing the right level of transactions. It's really the only thing that matters. We deliver this optimisation for you.

What applications do we host?

We are the UK's largest hosting provider for Microsoft Dynamics AX ERP, where we have extensive expertise. Our expertise also extends to Dynamics CRM, Dynamics 365, Infor SunSystems and Oracle's JD Edwards EnterpriseOne application suite.

We can also help you if you have any other ERP, CRM, financial management or other mission-critical application that is SQL-based.

Enabling your brilliance

Who do we host business-critical applications for?

Our private cloud hosting and managed services clients span numerous sectors including industries dealing with complex operations and supply chain management, for whom an ERP system is essential to the running of their day-to-day business. The vertical markets we've helped include retail, manufacturing, leisure and entertainment, building services and non-profits.

We work on-premise or off-premise, with a client's IT team or independently, to deliver the optimum solution for your business.



Clear, no-nonsense guarantees

While other Cloud providers often only guarantee operating system availability, Six Degrees delivers clear, no-nonsense **contractual guarantees of application uptime** that meet your business-critical needs.

*>99.95% for 'High Availability' infrastructures, >99.9% or >99.5% for other infrastructures. Service credits are part of each customer's SLA.

Guarantee application uptime and monitor user experience

With a private cloud solution from Six Degrees, you can do both at no extra cost.

Ask for the assurance of guaranteed application uptime from other Cloud providers and costs can quickly skyrocket as extras get added. By contrast, Six Degrees guarantees application uptime as part of Six Degrees' comprehensive premium solution that delivers exceptional business value.

We also monitor application performance 24x7 from the user's perspective using Synthetic Transaction Monitoring. But that's not all. We monitor both performance and security metrics and logs to ensure that your business and your users enjoy maximised application health and performance. Again, we do all of this as standard.

It's the total Six Degrees solution which allows clients to focus on their core business, and enables them to drive revenue, service and competitive advantage using their business-critical applications.

State-of-the-art infrastructure and much more

Six Degrees' offering uses four purpose-built, state-of-the-art Tier III data centres, where teams of highly qualified in-house engineers ensure our clients' data is kept supremely safe and secure 24x7x365.

As an ISO 27001, IL3 and Cyber Essentials Plus accredited company, and as a G-Cloud 11 accredited supplier, we ensure that our clients' business-critical applications meet compliance regulations and work on time, all the time. In addition, Six Degrees is a Microsoft Certified Gold Partner in two competencies: Data Platform and Cloud Platform, and a Microsoft Certified Silver Partner in two additional competencies: Data Analytics and Application Development.

Let us help you

Application Hosting and Performance Management is just one solution from our compelling portfolio structured and designed to solve your business needs. With incredible support from our passionate in-house experts and engineers alongside an innovative offering, we will help you create the solution you need.

CALL

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Accreditations



OFFICIAL



HM Government
G-Cloud
Supplier



Gold Cloud Platform
Gold Data Platform
Silver Data Analytics
Silver Application Development