

**PRODUCT OVERVIEW** 

# Unified Communications as a Service (UCaaS)

Six Degrees is a leading hosting and managed services provider, specialising in delivering application performance management, monitoring, reporting and security, deployed on hybrid public/private cloud platforms of innovation. Everything Six Degrees does is underpinned by its own data centres, data network and voice switching infrastructure.



# Why do I need UCaaS?

Our UCaaS offering, in partnership with Avaya, has been designed to enable UK-based organisations to access voice, video and collaboration tools anywhere, anytime on any device. We're confident our solution provides you:

## Productivity in workplace by enabling collaboration

Easy to use tools that your staff will want to adopt

Work from anywhere and on any device

Be in contact with customers, suppliers, partners & colleagues alike

#### • Business continuity

Delivers highly available communications platform Implement Disaster Recovery plan in case of outage or major incident

#### Cost reduction

Economic solution and reduces management costs Focus on your core we'll do the chore...

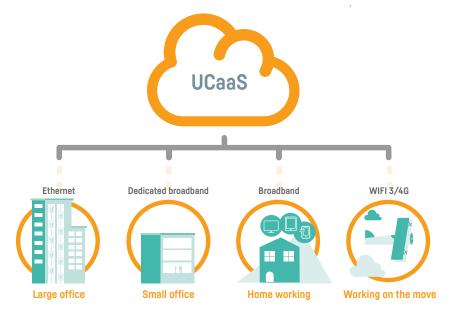
# What is our UCaaS offering?

Providing telephony and unified communications functionality, available across the globe, from the Cloud.

Consumed as an opex model with predictable costs.

A resilient, single tenanted service, delivered from the Six Degrees Data Centres, using our next generation voice and data network.

Based on feature rich easy to use Avaya technology that can be customised and integrated in to your business.



# Why UCaaS from Six Degrees?

- · Easy to use: guaranteed adoption of Collaboration
- Very adaptive: highly customisable through easy to use interface
- Economic enterprise grade solution
- End-to-end solution with global reach
- Six Degrees own assets we invest, support on your behalf and always have the latest features
- It's based on Avayas' world leading product with proven unified communications heritage
- Six Degrees were awarded Avaya Cloud Partner of the Year 2018 (Europe North): <a href="https://www.6dg.co.uk/avaya-cloud-partner/">https://www.6dg.co.uk/avaya-cloud-partner/</a>

# How might it be deployed?

It's a single application and experience which can be:

- Deployed on an Apple, or Windows laptop
- Deployed on an Apple, Android smartphone or tablet
- Deployed on a new generation Avaya handset
- Run from your offices over Ethernet to connect to our UCaaS service
- Run from small sites, from home or on the move over appropriate fixed or mobile broadband or internet access

# **User Licensing Models**

As user requirements and features may vary across your business, we have designed 2 standard user licensing models to choose from:

#### Telephony User

- All Telephony Features
- Voicemail / Voice Recording
- Hot Desking
- Audio Conference Bridge
- SIP License
- IP Endpoint
- Support Contract per user

#### Unified Communications User

- Mobility iPhone & Android
- Voicemail to Email
- Web Collaboration
- Softphone (Win & Mac)
- Video Softphone for Mac
- Instant Messenger
- Click to Dial
- Skype for business and CRM Integration
- Outlook Plug-In



### Let us help you

Six Degrees' Unified Communications as a Service is just one solution from our compelling product portfolio structured and designed to solve your business infrastructure needs.

With incredible support from our passionate in-house engineers alongside an innovative offering to create the solution that you need, we will be happy to help.

#### CALL

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## **Accreditations**







Speak to our experts today on +44 (0)20 7858 4935 or connect@6dg.co.uk or visit www.6dg.co.uk